



# CCE NEWS

*"Keeping You Informed"*

Oct -Dec 2007

## **Consumer & Employer Surveys**

Thank you to all the consumers who completed and returned the Consumer Satisfaction Surveys. Compared to the previous 2 years, it is pleasing to see that a lot more consumers are participating in the surveys. There has been an improvement with the number of completed surveys returned this year, with 24 total number of completed forms received.

The 2007 survey results have been tallied and are attached to this newsletter. You will see that the feedback received from consumers is that they are generally happy with CCE's service. Comments received about 'anything that makes working with CCE easy' have also been listed.

Satisfaction Surveys have also been received from employers. The feedback is that they are happy with our service and would be willing to consider employing one of our jobseekers again in the future.



## **Annual General Meeting 2007**

Everyone is invited to attend our Annual General Meeting on Wednesday, 31<sup>st</sup> October. It will start at 5:30pm at the CCE office. The Board of Management will step down from their positions at the meeting and election of new Board members for 2007-2008 will be take place. Those who paid their membership fees last year and became members of the organisation can continue to do so if they pay their annual membership fees of \$5.50 each person. Light refreshments will be served after the meeting.





## New Licences

In case you missed the advertisement in the newspapers recently, we would like to let you know that:

### *New licences are coming.....*

If you operate plant or perform high risk work and have an old style paper tickets issued before March 1992, you need to let Workplace Health & Safety Queensland know **by 30 June 2008** so that your information can be updated and you can be notified about the **new licences**. All states and territories including Queensland are introducing a new occupational licensing system.

If you fail to notify Workplace Health and Safety, you will not be able to work with your current pre-1992 tickets after 30 June 2008.

This applies to people who currently have the following paper tickets:

Plant operator	Dogger/rigger	Engine certificate
Hoist driver	Boiler/machine operator	Engine/engineer driver
Crane operator	Scaffolder	

To notify the Workplace Health & Safety Queensland, use the online form in the website: [www.deir.qld.gov.au](http://www.deir.qld.gov.au) or call the Licensing Hotline on **1300 655 986**.

If you need help in doing this, your Employment & Training Consultant or Job Co-ordinator is able to help.



*CCE News is a publication of:*

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**Send us your comments, suggestions, and contributions.**